

## Customer Update

March 22, 2020

Dear Valued customer,

On Friday March 20, 2020, Illinois Governor J.B. Pritzker imposed a stay-at-home order for all Illinois residents. The order takes effect Saturday, March 21, 2020 at 5:00 p.m. CT. and will extend through April 7, 2020. In the Executive Order, our products, Vactor, Guzzler, and Truvac are considered a critical part of the essential infrastructure maintenance of utilities, including gas, electric, water and sewer, and thus we will remain open to support you.

While still operating, we have relaxed our attendance policy to encourage employees to stay home if they are not feeling well, and, we are allowing those that feel at risk or are not comfortable coming to work to also stay home. We also have encouraged those that can work from home to do so. We will continue to keep our facility in compliance with the rules and regulations and will continue to follow CDC and other governmental guidelines regarding COVID-19 to keep our associates healthy and safe.

In addition to our plant, the FS Solutions centers are spread throughout the US and remain open and will continue to supply factory OEM parts to ensure uptime, all the time. For you, our valued customers, this means that you can be confident that we are here when and where you need us. You can count on Vactor, Guzzler, Truvac and FS Solutions to continue to produce the high-quality products and provide the local parts, service, and support required to serve you and our nation's industrial infrastructure.

We thank you all for your patience and cooperation during these difficult times.

Sincerely,



Tony Fuller

Vice President, ESG Global Sales

